

TxDIA
2019

BUILDING

COMMUNITY **i2i**
technologies



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THE METACOGNITIVE SKILL
OPTIMISM
FOR THE 21ST CENTURY

STORMS
MAKE TREES HAVE
STRONGER ROOTS.

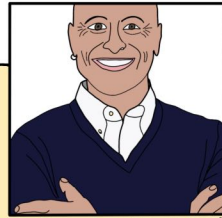
- DOLLY PARTON

When adversity hits,
Remember.

Temporary
Isolated
Effort

UNCONDITIONAL
Love

YOU CAN
FIX YOU



WILL BOWEN

COMPLAINT-FREE
Organizations

You Get
MORE of
WHAT YOU
FOCUS ON

HOW CAN I
FIND A
SOLUTION?
What is the ENERGY?

Get Attention *What is going well?*

Remove Responsibility *If it were possible, how would you do it now?*

INSPIRE ENVY *COMPLIMENT the opposite*

Power *It sounds like you have a lot to talk about.*

Excuse poor performance
How are you going to improve NEXT TIME?

IMPROVING YOUR QUALITY

OF life



human
interaction



BLENDED

